

Reference Working Group meeting

Notes from Weds., Dec. 1, 2010

In attendance – Julie Holden (PAW), Carol Shedd(WRR), Marian Kendricks(TIV), Maryanne Quinn(WAR), Linda Caisse(NKI), Lauri Burke(BAR), Diane Hogan(EGR), Deb Homer(JAM), Patti Folsom(HAR), Grace Mooreland(JOH), Diane Swindlehurst(EPL), Beth Johnson(CRA), Pat LaRose(NPT), Lisa Davis(OSL), Alicia Waters(OLIS)

1. Follow-up to Ref Roundtable of Oct. 2010 – survey results said...
Feedback was mostly positive – good response, 30 of 40+ attendees completed
Ideas for another Ref Roundtable – maybe one on Historical and Genealogy resources, local history resources – our next offering should have a speaker
2. Facts on File databases trial – runs to the end of December
Evaluation results so far, not overwhelming evidence for need or results that can't be found elsewhere, except for Science Online database which several liked and EPL subscribes to already—does OSL need a Science database? Maybe—Newsmakers was also mentioned
3. PINs revisited – much discussion and concern for impact PINs would have on how patrons and staff use OPAC, self-check and Envisionware – librarians know from experience people forget their PINs – no documented evidence of problems in OSL due to lack of PINs- more a fear of possibility – obligation to protect patron's privacy – Lisa Davis mentioned almost all other customer libraries of III use PINS or Name Verification – RWG would endorse the use of Name Verification – Lisa Davis will investigate if that has any known problems and could be implemented instead of numerical PINs
4. ILL procedures for non-OSL ILLs – local procedures – use of ILL record in MILL client—most libraries seem to be using the ILL record for their library but all are using it in a different way – wouldn't it be nice if we could set a standard or model of how to do non-OSL ILLs? In course of this discussion, Relais problems surfaced, some librarians still feel this system is cumbersome – there is a easy to follow brochure available from Trish at Bryant, Pat will ask her for it
5. Drupal demo—Lisa Davis introduced RWG to OSLconnects.org website – debuting in January – some early users already trained and activated—this site will replace all the other websites and webpages and the OSL message board – OSL connects will be 1-stop shopping website for all your OSL needs – communication, support, statistics, email, forums, meetings, and more—
Each library will designate 1 or 2 staff members as “primaries” or “secondaries”- these people will have special permissions to add content and edit content and add and deletes users – each person accessing the website will have their own login ID and password—
More information given at the upcoming OSLconnects training sessions in December.
Launch date of Jan. 3 [at the time of the meeting, now moved to Jan.10]
6. Next meeting – Pat will email with suggested dates in January

Submitted by Pat LaRose